Pradeep Kumar Medam

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# Professional Summary

Seasoned RPA (Robotic Process Automation) professional with 8 years of hands-on experience in architecting, implementing, and managing automation workflows and initiatives. Expertise in leading-edge RPA platforms, orchestrating complex workflows, and driving cost-effective process improvements. Expert at aligning automation strategies with business objectives and fostering cross-functional collaboration to deliver transformative results.

# Technical Skills

### **Tools** : Blue prism (v5, v6), UiPath

**Languages** : Java, HTML, VBA, Blue Zone Scripting

**Ticketing Tools** : Salesforce, JIRA

**Reporting Tools** : Cognos, Oracle Discoverer, Tableau

# Professional Skills

### Agile Product Development | Project Strategy planning | Cross functional Partnership | Process Governance

**Experience**

* Hands on experience with management in multiple roles, mainly in RPA, DB Maintenance. Also well versed with RPA SDLC both in Agile and Waterfall etc., Includes Requirement gathering, developments, testing, documentation, production deployments, Hypercare support and maintenance.
* Worked with Product development teams for Application enhancements.
* Worked with the stakeholders on Process optimization and reduced the product implementation cycle.

**Certifications**

* Blue Prism AD01 – Developer Certification
* UiPath Developer – Diploma Certification
* SafeAgile Practitioner
* Lean Six Sigma – Yellow belt.

## LEAD SOFTWARE ENGINEER | UST GLOBAL | DEC 2021 – DEC 2022

* Gathered Automation requirements and formulated an automation design plan.
* Planned the tasks for sprints.
* Conducted sprint reviews and retrospective meetings.
* Prepared PROD packages for deployment.
* Conducted monthly reviews with the team to have a regular check on the development activity.
* Created the SOPs for the latest updates and circulate it to the team.
* Lead standup meetings for the RPA team to discuss the priorities, requirements, and progress.
* Conducted Sprint retrospective sessions to let the team know What we did well? What didn’t go well? What can be improved?
* Conducted Sprint refinement to facilitate the product backlog items.

## Technology Consultant | CAPCO | Aug 2021 - Dec 2021

* Worked with Product teams to improve the regular business processes.
* Created the opportunity pipeline for the CI/CD – Continuous Improvement and Continuous Delivery.
* Provided support to the existing Production running automations.
* Filled the gaps between the automation team and the business teams.

## SR. MEMBER TECHNICAL | CDK GLOBAL | JAN 2015 - AUG 2021

* Developed process and object level logic for the automation.
* Prepared a package that needs to be deployed into the PROD environment.
* Considered any BUGS found in the solution and fix them during the test.
* Formulated plan for support, post the deployment of the automation to production.
* Documents updates with the latest flows. Considered any enhancement requests from the business and to include them during the migration.

# Education

* Pursuing master’s in information technology and management - Software Development – (Spring 2023 – Dec 2024).
* Bachelors in computer sciences and Statistics, St. Joseph’s PG College, Hyderabad, India - May 2014